

Online resource 2. Patient satisfaction as reflected in responses to survey question no. 10

Supplemental content from Eannucci EF, et al. Patient Satisfaction for Telehealth Physical Therapy Services Were Comparable to In-Person Services during the COVID-19 Pandemic. *HSS Journal*. 2020.

Survey Question	Group	Age Group	Mean Score	Std. Deviation	N	p-value
How likely is it that you would recommend HSS to friends and family?	In-person Eval	<20	8.5	2.4	4	0.058
		20-29	10.0	0.0	21	
		30-39	9.9	0.4	57	
		40-49	9.6	1.4	58	
		50-59	9.5	1.5	102	
		60-70	9.7	1.3	168	
		70+	9.8	0.9	156	
		Total	9.7	1.2	566	
	In-person Follow	<20	-	-	-	0.664
		20-29	10.0	0.0	6	
		30-39	9.5	1.9	28	
		40-49	9.6	1.1	24	
		50-59	9.8	0.8	67	
		60-70	9.8	1.3	83	
		70+	9.8	0.6	85	
		Total	9.8	1.1	293	
	Telehealth Eval	<20	10.0	0.0	1	0.960
		20-29	10.0	0.0	3	
		30-39	9.7	0.5	7	
		40-49	9.6	1.3	14	
		50-59	10.0	0.0	22	
		60-70	9.8	0.5	31	
		70+	9.8	0.5	46	
		Total	9.8	0.6	124	
	Telehealth Follow	<20	10.0	0.0	2	0.821
		30-39	10.0	0.0	6	
		40-49	9.9	0.4	8	
		50-59	10.0	0.0	16	
		60-70	9.6	1.7	36	
		70+	9.8	0.7	23	
		Total	9.8	1.1	91	

* There was NO statistical difference in satisfaction between age groups.